



1. You should first print this form off and fully complete.
2. Contact us either via telephone on 01977 681300 or via email to [sageuk@guideflyfishing.co.uk](mailto:sageuk@guideflyfishing.co.uk) to be issued an authorised returns number (SOP). Do not return the rod until you have received an authorised returns number.
  - a. **If contacting via telephone**, please ask for the SAGE service department. You will be asked for some details (these are on the form below marked with an \* please have these ready).
  - b. **If contacting via email**, attach a copy of this form to an email and subject **SAGE AR**. If you cannot scan the form, then you must include all information on the form within the body of the email.

If you are returning a rod you must return the entire rod including the broken part(s) in its original tube or a cardboard tube. If you are returning a reel please return the reel in a box and without any fly line. Backing is acceptable.

Please include with your return this form fully completed and securely attached to your return. Your authorised returns number (beginning SOP) must be marked somewhere on the outer packaging. Warranty charges are as follows;

- UK warranty charges for all UK purchased Rods/Blanks/Reels with a warranty card or proof of purchase; Prices start from **£45** including VAT). Please call for further information.
- Cheques are to be made payable to Guide Flyfishing Limited. (Please see form for payment options).

**Failure to follow any of these instructions will delay the processing of your return.**

Ship your return by a secure method (Guide Flyfishing Limited cannot be held responsible for any returned items lost in transit, therefore please keep your shipping receipt as proof of postage).





Guide Flyfishing Limited reserves the right to alter the handling charges without notice.

Please return to:

SAGE Service and Returns Dept.  
 Guide Flyfishing Limited  
 Unit 5 Moor Lane Trading Est  
 Bishopdyke Road, Sherburn in Elmet  
 Leeds  
 LS25 6ES

**REMEMBER TO COMPLETE ALL FIELDS**

**PLEASE COMPLETE USING BLOCK CAPITALS**

		SOP	
*Customer Name			
*Shipping Address			
		*Postcode	
*Telephone		*Email	
Guide Flyfishing Ltd would like to keep you informed about our future products, services and events. To allow us to use your details, including your email address please tick this box. We will not pass on your personal details to any third party. <input style="float: right;" type="checkbox"/>			
*Rod/Reel & Model <small>(Example: Rod 590-4 Z-Axis)</small>			
*Serial Number <small>(Located on the butt section on the top opposite the SAGE logo)</small>			
Items Included with this shipment you wish returned <small>(Rod Tube, Rod Case, Rod Bag etc)</small>			
Reason for Repair			
Circle Section(s) to be repaired	2 PC		
	3 PC		
	4 PC		
	5 PC		
Additional Comments			
Payment <small>(Please circle)</small>	Enclosed Cheque	Postal Order	Credit/Debit Card <small>(We will contact you for payment)</small>